

STUDENT COMPLAINTS AND GRIEVANCES

Creating an environment where students feel comfortable addressing their concerns in a meaningful manner is vital to the learning process. It is the goal of the board to resolve student complaints at the lowest organizational level. Student complaints and grievances regarding board policy or administrative regulations, or other matters should first be addressed to the student's teacher or another licensed employee, other than the administration, for resolution of the complaint.

If the complaint cannot be resolved by a student's teacher or other licensed employee, the student may discuss the matter with the principal within 5 days of the employee's decision. If the matter cannot be resolved by the principal, the student may discuss it with the superintendent within 5 days after speaking with the principal.

If the matter is not satisfactorily resolved by the superintendent, the student may ask to have the matter placed on the board agenda of a regularly scheduled board meeting in compliance with board policy. The board retains discretion as to whether to consider or take action on any complaint.

Legal Reference: Iowa Code § 279.8

	I.C. Iowa Code	Description
Iowa Code § 279.8		<u>Directors - General Rules - Bonds of Employees</u>
Cross References		
	Code	Description
210.08		<u>Board Meeting Agenda</u>
210.08-EH(1)		<u>Board Meeting Agenda - Example</u>
210.08-EH(2)		<u>Board Meeting Agenda - Example (with closed session)</u>
213		<u>Public Participation in Board Meetings</u>

Approved _____

Reviewed 5/19/14, 3/20/17, 12/16/19, 1/16/23 Revised _____